

Report for 2020

Membership

Our membership currently stands at 198, this number includes three honorary members.

Last year seen our membership at its highest since 2002, but from a high of 231 members last year our membership numbers have dropped to 198. Each year we always have a very small number of members who do not renew their membership. This year the number of members not renewing has been quite large, this has probably been due to the COVID 'lockdown'. Unfortunately, this drop in membership numbers has not been offset by new members. Local galas and civic weeks has previously proved to be successful in the recruitment of new members but the lock down restrictions has prevented these sort of events from taking place. Hopefully next year we can begin to reverse the situation when COVID restrictions are eased.

This year we have recruited 7 new members.

The use of standing orders or bank transfer as a method of subscription payment continues to be a more popular method of payment, 43% of members now pay by this method compared to 26% last year.

RAGES received very generous donations amounting to £198 when members renewed their subscriptions.

Membership breakdown by station is as follows;

- Reston 51%
- Dunbar 15%
- East Linton 11%
- Haddington 4%
- North Berwick 4%
- Drem 4%
- Berwick Upon Tweed 2%
- Others 9%

RAGES continue to enjoy support from nine corporate members, seven of which are community councils;

Ayton Community Council

Dunpender Community Council

Eyemouth Community Council

Dunbar Community Council

Reston And Auchencrow Community Council

Coldingham Community Council

Haddington and District Community council

Sustaining Dunbar

T Tunnock Ltd

Email

This year we have changed over to a new email system (Moosend). The previous system was designed years ago, at the time it was modern and fit for purpose. It has not been possible to update this software to cater for bulk emails with large attachments and faster internet speeds, and also our new email system complies with the latest Data Protection and Privacy guidelines.

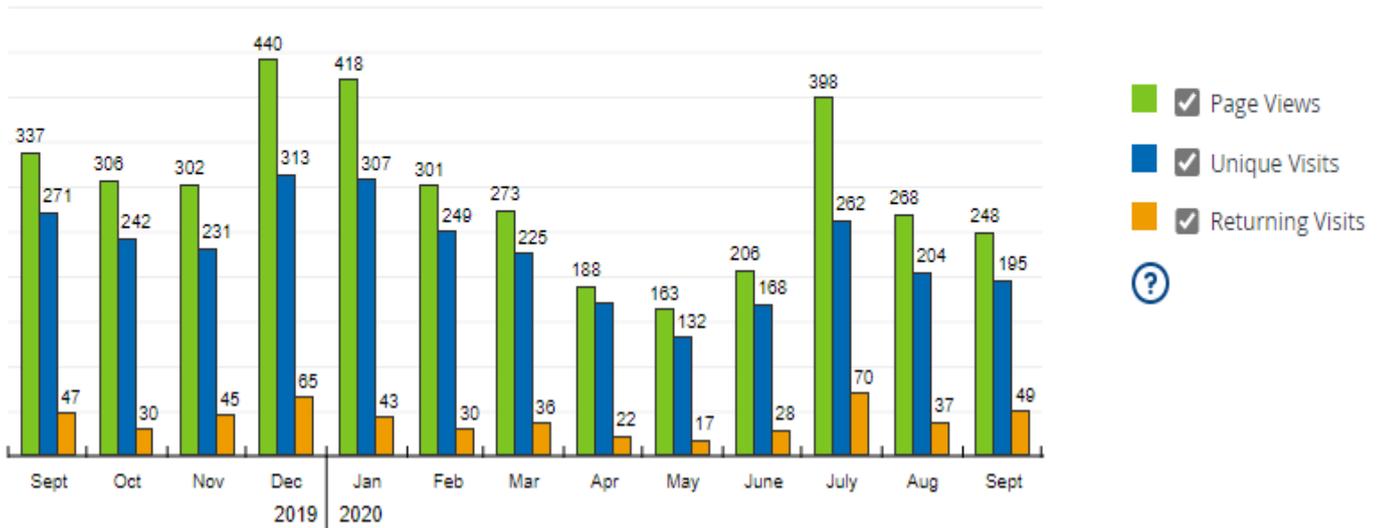
Web Site

The web site continues to be updated regularly.

Since the last AGM we have had around 3686 page views, which averages out at 68 per week, a dramatic increase on last year's figure of 2530 visits and 49 per week.

The website has been regularly updated with the progress of Platform 2 at Dunbar during its construction and also for East Linton and Reston stations. Selected images showing the progress can be seen on the web site with the latest at the top of the web page and captions below each photograph.

This shows the monthly figures for the last year:



Facebook

Our Facebook page continues to attract a lot of interest from users of social media, this has allowed us to reach out to a wider audience and to provide a broader content of transport related issues.

Data Protection and Privacy Policy

In order to maintain contact with our members, it is essential to have some way of recording a member's details. This is done using a commercial database alongside an e-mail distribution application.

In May 2018, RAGES put in place the necessary documents to comply with the current Data Protection Requirements (GDPR).

These documents comprise: Privacy Notice for RAGES; Data Audit for RAGES; and Data Retention Policy for RAGES.

The Privacy notice can be seen on our web site: www.rages.org.uk

The Data Audit, which records how data is kept and used, was carried out and no further actions were required.

The Data Retention Policy describes the mechanics of storing and using the members' data which need to be followed by the committee.

RAGES recognises the importance of your privacy and personal information and we have therefore outlined in the Privacy Notice how we use, disclose and protect this information. The RAGES Committee is the data controller, because they decide how your data are processed and for what purpose.

You can request details of the personal information which RAGES holds about you by contacting our data controller at DataController@rages.org.uk

As a non-profit organisation, RAGES is exempt from registering with the Information Commissioner's Office.